

STEPS after DENTAL TREATMENT

DENTIST



Your dentist files the claim with your insurance company.

INSURANCE



Your insurance company processes the claim.

YOU

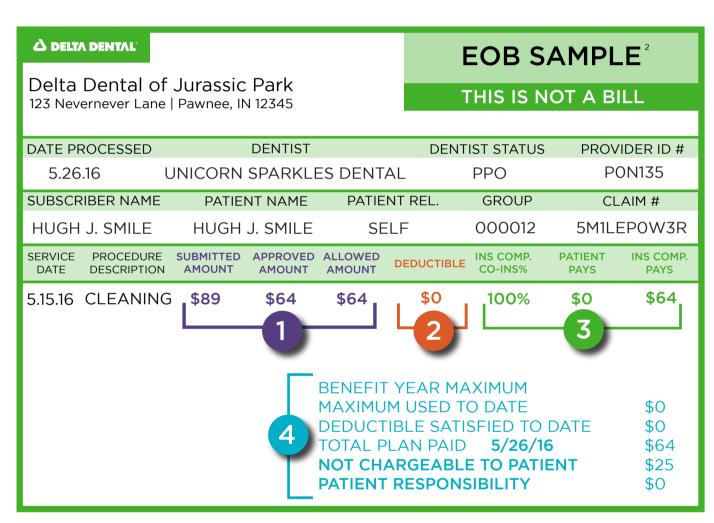


Your insurance company sends you an EOB.



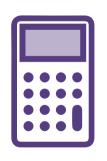
Explanation of Benefits (EOB)

A document sent to you after dental treatment. An EOB explains what procedures were and were not covered under your benefits plan.



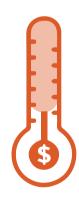
1. AMOUNTS

The **submitted amount** is put in by the dentist following your procedure. The **approved** and **allowed** amounts are based on the dentist's network and your benefit plan.



2. DEDUCTIBLE

The amount you must pay toward the deductible for the year, if any, before your insurance company pays for certain procedures.



3. PAYMENTS

Coinsurance is the percentage your insurance company will pay toward your procedure. The dollar amounts listed are paid by the patient and insurance company, respectively.



4. SUMMARY

This includes the benefit year maximum: The benefit maximum used to date, deductible amount used (if any), total payment by your insurance company to the dentist, amount the dentist is not allowed to charge you, and your share of the charges.



SOURCES

 $1\ https://www.deltadental.com/WhitePaperUnderstandingBenefitsWithoutRollover.pdf \\ 2\ https://www.deltadentalco.com/uploadedFiles/Subscriber/EOBGuide.pdf$

*Plans vary by contract.

